



State of Illinois
Illinois Commerce Commission
Service Quality for Telecommunications Carriers
Code Part 730.115
Quarterly Filing

Gallatin River Communications L.L.C.
d/b/a CenturyLink GRC
for quarter ending March 31, 2006

Performance Data	January	February	March	Quarterly Average
A. Operator Answering Time - Toll and Assistance [730.510(a)(1)]	5.90	6.50	5.70	6.03
B. Operator Answer Time - Information [730.510(a)(1)]	6.16	4.74	4.62	5.17
C. Repair Office Answer Time [730.510(b)(1)]	14.00	10.00	10.00	11.33
D. Business or Customer Service Answer Time [730.510(b)(1)]	53.00	22.00	17.00	30.67
E. Percent of Service Installations [730.540(a)]	99.60%	99.56%	99.57%	99.58%
F. Percent of Out of Service Lines Repaired in < 24 Hours [730.535(a)]	99.82%	100.00%	99.78%	99.86%
G. Trouble Reports per 100 Access Lines [730.545(a)]	1.31	0.97	1.19	1.16
H. Percent Repeat Trouble Reports [730.545(c)]	8.18%	7.19%	7.28%	7.59%
I. Percent of Installation Trouble Reports [730.545(f)]	2.76%	5.16%	2.68%	3.40%
J. Missed Repair Appointments [730.545(h)]	0	0	0	0
K. Missed Installation Appointments [730.540(d)]	0	0	0	0

Comments



**State of Illinois
Illinois Commerce Commission
Service Quality for Telecommunications Carriers
Code Part 730.115
Quarterly Filing**

**Gallatin River Communications L.L.C.
d/b/a CenturyLink GRC
for quarter ending March 31, 2006**